E8

Certification report:

E8 Markets



Our team of professionals has taken care of everything on your behalf! We have thoroughly assessed The Funded Trader using FXProp's distinctive approach, thoroughly examined over 500 factors, and personally tested the broker's services by actually funding an account.

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Abstract of the Certification Report of E8

The certification report concerning **E8 Markets** provides a comprehensive analysis of the company's offerings, specializing in funding external traders. Since November 5, 2021, it has been headquartered in Dallas, Texas, USA, with an office in Prague, Czech Republic. E8 Markets delivers solutions in proprietary trading, offering E8 Account, E8 Track, E8 Custom Evaluation and E8 Pro Account programs, which vary in entry cost and participation conditions.

Traders can trade various assets, including currencies, precious metals, oil, cryptocurrencies, and indices, trading 24/5 and cryptocurrencies 7 days a week. The offer includes different leverage levels depending on the asset type. E8 Markets provides a good scaling plan, potentially increasing the maximum drawdown to 14%.

E8 Account requires traders to pass through **two phases** to obtain a funded account, with options for currency and account size. Conditions include achieving a specific profit percentage and adhering to drawdown limits. Once moving to the funded stage, traders receive **a fee refund** and can make biweekly withdrawals, sharing profits in an **80/20** split in their favor. E8 Track, meanwhile, involves passing through three phases. E8 Custom Evaluation allows traders to customize the parameters to their preferences. There is a choice between a two phase and a three phase account. You can adjust the Initial Balance (\$5k-\$200k), Initial Balance Drawdown (6%-14%), and Payout Share (40%-95%). E8 Pro Account is characterized by a one-phase challenge.

E8 is **highly rated** by its clients and offers a carefully selected range of services. They are liquidity providers themselves. With adherence to rules, there are no concerns about payouts from E8. The prices for challenge services are above the market average.

E8 enjoys stability and client trust, offering **high-quality support**. Their web platform is intuitive and easy to use, and the company regularly updates its services, adapting to changing market conditions and client needs. This makes E8 perceived as a solid and trustworthy investment partner.

E8 uses the services of a **liquidity provider**, which grants them access to the market, enabling investors to trade. The technical solution offered for platforms and data channels is provided by **Virtual Markets** and **Match-Trader**. E8 Markets offers trading on **MetaTrader 5** and **Match-Trader** platforms, with average spread values for various instruments. The company accepts payments via cards and cryptocurrencies, with a fee refund on the first withdrawal. Customer service is accessible via email, live chat, and social media.

E8 has a help center with articles on various topics, and its website features a user-friendly interface. The company is active on various **social media** platforms, offers **discounts** and bonuses for the first purchase, and the affiliate program provides 20% commissions on the value of the purchased account. Customer reviews are generally positive, but there are also negative remarks about spreads and customer service.

Additionally, E8 stands out for its stability, which makes it trustworthy. The company regularly updates its services, adapting to changing market conditions and client needs, demonstrating a dynamic business approach. This makes E8 perceived as a solid and trustworthy investment partner.

Introduction

Company Profile: E8 Markets (E8 Markets, LLC)

Incorporation Details:

Date of Incorporation: 5th November 2021

Type: Proprietary Firm

Business Focus:

E8 Markets is renowned for being one of the pioneering proprietary trading firms based in the United States, with focus on providing worldwide funding solutions.

Location of Operations:

United States Office: Dallas, Texas

European Office: Prague, Czech Republic

Company Info:

Texas Tax ID: 32079163724

Business Name: E8 Markets, LLC

Responsibility Beginning Date: 05/11/2021

Business Status: Active

Organizational Type: TEXAS LIMITED LIABILITY COMPANY
Record Type: Secretary of State (SOS) File Number

State of Formation: TX
County: Dallas

SOS or COA File Number: 0804058195
SOS Charter Date: 05/11/2021
SOS Status Date: 05/11/2021
SOS Status: Active

Restricted countries:

Crimea, Luhansk, Donetsk regions of Ukraine, Cuba, Iran, North Korea, Syria, Venezuela, Russia, Belarus

CEO of E8 Markets:

Dylan Elchami is the Chief Executive Officer & Co-Founder of E8 Markets. He previously was Partner at "Scotch and Sausage", Partner at "Statera Real Estate Development" and President of "Luxury Foreign Exotics".

Challenge Types

E8 Markets offers four types of challenges - E8 Account, E8 Track, E8 Custom Evaluation and E8 Pro Account. The E8 Account is designed for those looking for a challenge in a more "standard" format. It is characterized by competitive conditions compared to other companies' offerings. On the other hand, the E8 Track challenge reduces the financial entry barriers for traders but requires an additional stage in the process. The E8 Custom account allows traders to customize the parameters to their preferences. There is a choice between a two-phase and a three-phase account. The E8 Pro Account is characterized by a one-phase challenge.

The E8 platform introduces the **Drawdown Scaling Plan**, aimed at gradually increasing the financial capacity and risk limit of traders. This plan links market achievements with the opportunity to develop account balance and **increase maximum drawdown**. The system is based on progressively enhancing trading capabilities in response to profitable outcomes, promoting responsible and balanced trader development on the E8 platform.

E8 Markets provides diverse options for investors and traders, tailoring its programs to meet various needs and trading strategies. E8 Account, E8 Track, E8 Custom Evaluation and E8 Pro Account offer unique opportunities for growth and success in financial markets, while maintaining clearly defined conditions and expectations.

E8 Account

Assessment of General Rules "E8 Account - Normal"

The E8 Account challenge requires passing through **2 phases** to receive a funded account. There are **5 account sizes** available:

\$5,000, \$25,000, \$50,000, \$100,000, \$200,000

The total amount of funds made available to an investor cannot exceed \$400,000. This means an investor can have, for instance, two accounts of \$200,000 each.overal

First Phase objectives/conditions:

- Achieve an 8% profit without set time frames.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8% of the initial account balance.
- Minimum Trading Days: 1

Second Phase objectives/conditions:

- Achieve a 4% profit without set time frames.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8% of the initial account balance.
- Minimum Trading Days: 1

Funded Account objectives/conditions:

- No specific profit targets.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8%, scaling to 14% of the initial account balance.
- No minimum number of trading days required.

E8 offers a **5** % **payout bonus** for the first payout. Company does not offer a bonus in the form of refunding the subscription fee with first payout share. For example: If you make a profit of \$20,000 with an 80 % profit split on your E8 account, your first performance bonus will be \$17,000 (85 %) instead of \$16,000.

The first withdrawal can be made 8 days after the first trade. Subsequent withdrawals can be made every two weeks. The Profit Split is 80/20, meaning 80% of the profit generated goes to the investor.

Scaling of the Overall Drawdown is required. After each withdrawal, the account's Overall Drawdown increases by 1% until reaching the maximum value of 14%.

- Phase 1: Requires achieving an 8% profit without a time limit.
- Phase 2: Requires achieving an 4% profit without a time limit.
- Additional: Possibility of the first withdrawal 8 days after the first trade and subsequent withdrawals every 2 weeks.
- Maximum sum of funds: Up to \$400,000 in total.

- Phase 1 and Phase 2: Overall Drawdown up to 8%.
- Phase 1 and Phase 2: Daily Drawdown up to 4%.
- No Refundable Fee

Assessment of Special Rules "E8 Account - Normal"

The E8 prop-trading platform **enables** its investors to:



Leave positions open overnight and during weekends



Trade during significant **economic events** (only evaluation phases)



Use robots for conducting transactions



Trade cryptocurrencies during weekends, except during server downtime:

- Saturday 13:00-14:00 Break.
- Sunday 08:00-09:00 Break.

At the same time, it is important to emphasize that **E8 does not provide** low spreads during significant economic news releases or when positions are held overnight. In such situations, traders deciding to maintain positions must independently bear the consequences of their decisions.

by fxprop

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E8 Track

Assessment of General Rules E8 Track

E8 Track was created in response to demand for a challenge with a **lower entry cost** for traders who do not mind an additional assessment phase. The E8 Track challenge requires passing through three phases to receive a funded account. E8 Track Account purchase is only possible in dollars. There are **5 account sizes** available:

• \$10,000, \$25,000, \$50,000, \$100,000, \$200,000

The total amount of funds made available to an investor cannot exceed \$400,000. This means an investor can have, for instance, two accounts of \$200,000 each.

First Phase objectives/conditions:

- Achieve an 8% profit without set time frames.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8% of the initial account balance.
- No minimum number of trading days required.

Second Phase objectives/conditions:

- Achieve a 4% profit without set time frames.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8% of the initial account balance.
- No minimum number of trading days required.

Third Phase objectives/conditions:

- Achieve a 4% profit without set time frames.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8% of the initial account balance.
- No minimum number of trading days required.

Funded Account objectives/conditions:

- No specific profit targets.
- Daily Drawdown up to 4% of the current account balance.
- Overall Drawdown up to 8%, scaling to 14% of the initial account balance.
- No minimum number of trading days required.

E8 offers a **5** % **payout bonus** for the first payout. Company does not offer a bonus in the form of refunding the subscription fee with first payout share. For example: If you make a profit of \$20,000 with an 80 % profit split on your E8 account, your first performance bonus will be \$17,000 (85 %) instead of \$16,000.

The first withdrawal can be made 8 days after the first trade. Subsequent withdrawals can be made every two weeks. The Profit Split is 80/20, meaning 80% of the profit generated goes to the investor.

The Overall Drawdown has the potential for scaling. After each withdrawal, the account's Overall Drawdown increases by 1% until reaching the maximum value of 14%.

- Phase 1: Requires achieving an 8% profit without a time limit.
- **Phase 2 and phase 3:** Requires achieving a 4% profit without a time limit.
- **E8 Track:** A program designed for traders seeking challenges with a lower entry cost.
- Additional: Possibility of the first withdrawal 8 days after the first trade and subsequent withdrawals every 2 weeks.
- Maximum sum of funds: Up to 400,000 in total.

- Phase 1, Phase 2, Phase 3: Overall Drawdown up to 8%.
- Phase 1, Phase 2, Phase 3: Daily Drawdown up to 4%.
- Conditions: Requires passing through 3 phases.
- No Refundable Fee

Assessment of Special Rules "E8 Track"

The E8 prop-trading platform allows its investors to:



Leave positions open overnight and during weekends



Trade during significant **economic events** (only evaluation phases)



Use robots for conducting transactions



Trade cryptocurrencies **during weekends**, except during server downtime:

- Saturday 13:00-14:00 Break.
- Sunday 08:00-09:00 Break.

E8 Custom Evaluation

The E8 Custom Evaluation allows traders to customize the parameters to their preferences. There is a choice between a two-phase and a three-phase account.

Assessment of General Rules "E8 Custom Evaluation - 2 Phase"

The E8 Custom Evaluation - 2 Phase challenge requires passing through **2 phases** to receive a funded account. Traders can choose the account size in the range:

• \$5,000 - \$200,000

The total amount of funds made available to an investor cannot exceed \$400,000. This means an investor can have, for instance, two accounts of \$200,000 each.

First Phase objectives/conditions:

- Achieve 6-14% profit depending on your choice with no set time frame.
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- Minimum Trading Days: 1

Second Phase objectives/conditions:

- Achieve 3-7% profit depending on your choice with no set time frame.
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- Minimum Trading Days: 1

Funded Account objectives/conditions:

- No specific profit targets.
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- No minimum number of trading days required.

E8 offers a **5** % **payout bonus** for the first payout. Company does not offer a bonus in the form of refunding the subscription fee with first payout share. For example: If you make a profit of \$20,000 with an 80 % profit split on your E8 account, your first performance bonus will be \$17,000 (85 %) instead of \$16,000.

The first withdrawal can be made 8 days after the first trade. Subsequent withdrawals can be made every two weeks. The Profit Split is available in the range of 40/60 - 95/5, meaning 40-95% of the profit generated goes to the investor.

- Phase 1 and Phase 2: Possibility to adjust challenge parameters to your preferences.
- No Refundable Fee
- Additional: Possibility of the first withdrawal 8 days after the first trade and subsequent withdrawals every 2 weeks.
- **⊘** Maximum sum of funds: Up to \$400,000 in total.

Assessment of Special Rules "E8 Custom Evaluation - 2 Phase"

The E8 prop-trading platform **enables** its investors to:



Leave positions open overnight and during weekends



Trade during significant **economic events** (only evaluation phases)



Use robots for conducting transactions



Trade cryptocurrencies **during weekends**, except during server downtime:

- Saturday 13:00-14:00 Break.
- Sunday 08:00-09:00 Break.

At the same time, it is important to emphasize that **E8 does not provide** low spreads during significant economic news releases or when positions are held overnight. In such situations, traders deciding to maintain positions must independently bear the consequences of their decisions.

Assessment of General Rules "E8 Custom Evaluation - 3 Phase"

The E8 Custom Evaluation - 3 Phase challenge requires passing through **3 phases** to receive a funded account. E8 Custom Evaluation - 3 Phase purchase is only possible in dollars. Traders can choose the account size in the range:

\$10,000 - \$200,000

The total amount of funds made available to an investor cannot exceed \$400,000. This means an investor can have, for instance, two accounts of \$200,000 each.

First Phase objectives/conditions:

- Achieve 6-14% profit depending on your choice with no set time frame.
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- Minimum Trading Days: 1

Second Phase objectives/conditions:

- Achieve 3-7% profit depending on your choice with no set time frame.
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- Minimum Trading Days: 1

Third Phase objectives/conditions:

- Achieve 3-7% profit depending on your choice with no set time frame...
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- Minimum Trading Days: 1

Funded Account objectives/conditions:

- No specific profit targets.
- Daily Drawdown 3-7% of the current account balance.
- Overall Drawdown 6-14% of the initial account balance.
- No minimum number of trading days required.

E8 offers a **5** % **payout bonus** for the first payout. Company does not offer a bonus in the form of refunding the subscription fee with first payout share. For example: If you make a profit of \$20,000 with an 80 % profit split on your E8 account, your first performance bonus will be \$17,000 (85 %) instead of \$16,000.

The first withdrawal can be made 8 days after the first trade. Subsequent withdrawals can be made every two weeks. The Profit Split is available in the range of 40/60 - 95/5, meaning 40-95% of the profit generated goes to the investor.

- Phase 1, phase 2 and phase 3: Possibility to adjust challenge parameters to your preferences
- Additional: Possibility of the first withdrawal 8 days after the first trade and subsequent withdrawals every 2 weeks.
- Maximum sum of funds: Up to \$400,000 in total.
- **Conditions**: Requires passing through 3 phases.
- No Refundable Fee

Assessment of Special Rules "E8 Custom Evaluation - 3 Phase"

The E8 prop-trading platform **enables** its investors to:



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Trade cryptocurrencies **during weekends**, except during server downtime:

- Saturday 13:00-14:00 Break.
- Sunday 08:00-09:00 Break.

At the same time, it is important to emphasize that **E8 does not provide** low spreads during significant economic news releases or when positions are held overnight. In such situations, traders deciding to maintain positions must independently bear the consequences of their decisions.

E8 Pro Account

Assessment of General Rules "E8 Pro Account"

The E8 Account challenge requires passing through **1 phase** to receive a funded account. There are **4 account sizes** available:

\$10,000, \$25,000, \$50,000, \$100,000

The total amount of funds made available to an investor cannot exceed \$400,000. This means an investor can have, for instance, two accounts of \$200,000 each.overal

First Phase objectives/conditions:

- Achieve an 8% profit without set time frames.
- Daily Pause Allowance 2%.
- Overall Drawdown 8%.
- Daily Profit Cap 2%.
- Minimum Trading Days: 4.

Funded Account objectives/conditions:

- No specific profit targets.
- Daily Pause Allowance 2%.
- Overall Drawdown 8%.
- Daily Profit Cap 2%.
- No minimum number of trading days required.

E8 Pro Account has innovative features such as:

- **2% Daily Pause:** This feature prevents traders from violating the program rules by stopping trading activity when a 2% daily drawdown is reached, thereby protecting any existing profits and allowing traders to resume the next day with a fresh perspective.
- Daily Profit Cap: A cap of 2% daily profit is set to discourage risky behaviors and ensure traders aim for steady, sustainable gains.

E8 offers a **5** % **payout bonus** for the first payout. Company does not offer a bonus in the form of refunding the subscription fee with first payout share. For example: If you make a profit of \$20,000 with an 80 % profit split on your E8 account, your first performance bonus will be \$17,000 (85 %) instead of \$16,000.

The first withdrawal can be made 7 days after the first trade. Subsequent withdrawals can be made every week. The Profit Split is 80/20, meaning 80% of the profit generated goes to the investor.

- Conditions: Requires passing through 1 phase
- Phase 1: Requires achieving an 8% profit without a time limit
- Additional: Possibility of the first withdrawal 7 days after the first trade and subsequent withdrawals every week

- Conditions: Daily Profit Cap 2%
- Maximum sum of funds: Up to \$100,000 in total
- No Refundable Fee

Assessment of Special Rules "E8 Pro Account"

The E8 prop-trading platform **enables** its investors to:



Leave positions open overnight and during weekends



Trade during significant **economic events** (only evaluation phases)



Use robots for conducting transactions



Trade cryptocurrencies **during weekends**, except during server downtime:

- Saturday 13:00-14:00 Break.
- Sunday 08:00-09:00 Break.

At the same time, it is important to emphasize that **E8 does not provide** low spreads during significant economic news releases or when positions are held overnight. In such situations, traders deciding to maintain positions must independently bear the consequences of their decisions.

Extra Extraordinary Rules

Terms & Conditions

The terms and conditions of E8 Markets LLC, like those of many financial service providers, contain several clauses that might seem unexpected or extraordinary to a normal user. These include:

Non-Refundable Fees

"The Customer agrees to pay the fee in order to have access to the E8 Markets 2-Phase Evaluation and/or E8 Tournament and/or ELEV8 account Model(s), or the Services provided under the E8 Markets 2-Phase Evaluation and/or E8 Tournament and/or ELEV8 account Model(s). The fee is not refundable to the Customer, including and not limited to the following circumstances: if the Customer cancels the E8X Dashboard or requests the cancellation by email; if the Customer terminates the use of the Services prematurely..."

The fact that fees for services, particularly evaluation programs, are non-refundable under almost all circumstances, including account cancellation or failure to meet program conditions, might be seen as sketchy. Users typically expect some form of refund policy, especially if they decide not to use the service or cannot meet its criteria.

Data Sharing and Usage

"The Customer agrees and acknowledges that the Provider shall have access to information about the demo trades that the Customer performs on the Trading Platform and the Customer hereby consents that the Provider may share this information with persons/entities who are in a group with the Provider or who are otherwise affiliated with the Provider."

The terms imply that E8 Markets can share users' trading data with affiliated entities or third parties. For users, the extent and purpose of this data sharing might not be entirely clear or might be a cause for privacy concerns, especially if they are not expecting their data to be used beyond personal account management.

Arbitration and Class Action Waiver

"Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE, AND/ OR REPRESENTATIVE PROCEEDING..."

The stipulation that disputes must be resolved through individual arbitration, and the waiver of rights to participate in class action lawsuits, could be concerning. This limits users' options for legal recourse in the event of a dispute and can be seen as favoring the company over the user.

Amendments to Terms Without Direct Notification

"We may from time to time modify these Terms and will post a copy of the amended Terms on the Website. You will be bound by such updated Terms from the time they are posted and/or uploaded on the Website."

The ability of E8 Markets to modify terms and conditions without direct notification to users (relying instead on users to check the website for updates) can be unsettling. This means that critical changes to the terms could occur without direct communication, potentially impacting users' rights or how they use the service.

Service Limitations and Broad Disclaimers

"Except as provided in these Terms and to the extent permitted by the mandatory provisions of the applicable laws, we have not, and shall not be deemed to have made, and hereby expressly disclaims, without any limitation, any representations and/or warranties whatsoever, express or implied, statutory or otherwise, to you in respect of all and any legal rights and obligations in connection with and/or related to, directly or indirectly, with the Terms and/or Services."

The broad disclaimers of liability and the "as is" provision of services, without warranties, may also raise concerns. Users might expect certain levels of service quality or reliability, and these disclaimers could be seen as the company absolving itself of responsibility for service issues or failures.

Funded Account agreement contract

After reviewing the provided Trader's Agreement, there are several parts that might appear potentially concerning to users:

Demo Account Limitations

Clause 2.2: "The Proprietary Trader acknowledges that the Proprietary Trading Account is a demo version which does not allow to perform real-world trades using FOREX Trading on financial markets. It is up to the decision of E8 Markets which of the activities of FOREX Trading will be executed on the financial market and which not."

This clause states that the Proprietary Trading Account is a demo version and does not allow real-world trades using FOREX Trading on financial markets. It's also up to E8 Markets discretion which activities will be executed on the financial market. This could raise concerns about the practical value and real-world applicability of the account.

Remuneration Terms

Clause 2.4: "The Proprietary Trader is entitled to remuneration for Proprietary Trading which is calculated according to the achieved performance on the Proprietary Trading Account. Billing takes place on a monthly basis, from the first Business Day on the said account. Particularly, billing consists of deducing from the Proprietary Trading Account the difference between the

closed account balance and the value of the initial capital where this difference is positive. The resulting Proprietary Trader's remuneration is calculated as 80% of this difference."

The method for calculating the Proprietary Trader's remuneration seems complex and could be unclear. It involves deducing from the Proprietary Trading Account the difference between the closed account balance and the value of the initial capital. This calculation, especially the part where it mentions "where this difference is positive," could be seen as vague and potentially unfavorable to the trader.

Trading Restrictions and Risks

Clause 2.5: "During FOREX Trading, the Proprietary Trader shall observe the following policies of trading: [sub-clauses 2.5.1 to 2.5.5]. If Proprietary Trading cannot be executed on the live markets at the same price (within 3 points) that the trade is executed on a traders simulated account, E8 Markets shall not guarantee any profit generated and in any event the Proprietary Trader shall be liable for any losses that may occur in such event."

Various restrictions are imposed on trading activities, like trading at least once a month, maximum daily loss limits, and capital value maintenance requirements. Additionally, there's a clause stating that in the event of a price discrepancy between the simulated and live markets, E8 Markets does not guarantee any profit, and the trader may be liable for losses. These terms might be seen as restrictive and risky for the trader.

Proprietary Trader's Rights and Obligations

Section 3: "The Proprietary Trader hereby consents to E8 Markets investigating the Proprietary Trader's background as E8 Markets deems appropriate in its sole discretion. No agreement exists between Proprietary Trader and E8 Markets until E8 Markets has reviewed and accepted Proprietary Trader's information."

"Proprietary Trader acknowledges that he or she has no right, title or ownership in any portion of the starting balance or any other property, funds or positions in the Proprietary Trading Account."

This section includes clauses about the investigation of the trader's background and the lack of any employer-employee relationship, emphasizing the trader's independent contractor status. It also mentions that the trader has no right, title, or ownership in any portion of the starting balance or other properties in the account. This might raise concerns about the level of control and ownership the trader has over their activities and earnings.

Confidentiality and Non-Disclosure

Clause 4: "Proprietary Trader agrees and shall keep the confidentiality of all information received in connection with this Agreement, including and not limited to E8 Markets proprietary trading methods, systems, strategies, methods of operations, written materials and business practices. During the term of this Agreement and for three years following termination of this Agreement, Proprietary Trader shall riot, without the prior written consent of the Company,

except as required by any court, supervisory authority or administrative agency, use or disclose to any person, other than an employee or agent of the E8 Markets or a person to whom disclosure is reasonably necessary or appropriate in connection with the performance of Proprietary Trader's activities on behalf of the E8 Markets, any Confidential Information."

The trader is required to maintain confidentiality of all information related to E8 Markets proprietary trading methods, strategies, and business practices. The duration of this confidentiality extends for three years following the termination of the agreement. This could be seen as excessively restrictive, particularly in regards to the length of the obligation post-termination.

Prohibited strategies

The E8 Markets trading platform permits a variety of **trading strategies**, excluding certain prohibited practices. These prohibited strategies include:

- **Over Leveraging**: Participating in trades that use excessive financial leverage beyond established risk parameters.
- Over Exposure: Incurring high levels of risk by taking on extensive or large trading positions.
- Account Rolling: Opening and closing accounts or positions repeatedly for trading manipulation.
- Gambling: Conducting trades based on chance rather than market analysis, akin to gambling behavior.
- One Sided Bets: Making trades heavily biased in one direction, lacking proper risk management.
- Account Management by Third Parties: Permitting entities or individuals other than the
 account holder to control trading activities in the account.
- Copy Trading from Signal Providers or Third Parties: Employing external systems or signals to mimic the trades of others.
- Exploiting Pricing Display Errors or Delays: Using price display inaccuracies or delays for trading benefit.
- Performing Transactions Using Straddling: Placing opposite orders around the time of significant market events.
- **Using External Data Feeds for Transactions**: Relying on data feeds not provided by E8 Markets for trading decisions.
- **Abuse of Feed**: Manipulating or misusing the data feed.
- **Freezing**: Intentionally halting trading under specific conditions.
- **High Frequency Trading**: Conducting a very high volume of trades in a short time frame.
- **Straddling**: Placing opposite trades close to major market events.

Worth mentioning:

• The platform does not mandate the use of stop loss orders, allowing traders to choose their own risk management methods.

- Hedging is allowed within the same account, meaning all hedging activities must be confined to and managed within a single account.
- Algorithmic trading and the use of Expert Advisors (EAs) are permitted on the platform.
 However, the platform prohibits the use of identical algorithmic strategies or EAs by multiple users.

For detailed information on prohibited practices, users are advised to consult the platform's terms and conditions.

Verification process

After the successful completion of the evaluation, the user/trader is required to review and accept the contract information, which includes the details to be included in the agreement. Following this acceptance, a secondary review will be conducted. Once all reviews are completed and approvals obtained, the user/trader will receive the finalized agreement.

Scaling Plan



Operation Scheme of the Scaling Plan

The E8 platform offers a **Drawdown Scaling Plan up to 1M\$+**, which allows traders to increase their account balance and the total size of maximum losses (drawdown) each time they achieve profits through the scaling program. Below is a step-by-step description of this plan:

Step 1: A trader has the opportunity to request a withdrawal of their profits once the conditions set by the E8 Markets center are met.

Step 2: Upon making such a request, the trader receives 80% of their profits within 8 days, and subsequent withdrawals every two weeks.

Step 3: The E8 platform retains the funds the trader has earned in their account, allowing them to continue trading using the increased balance.

Step 4: Each time positive trading results are achieved, the level of maximum losses (drawdown) is increased by an additional 1% until reaching a total maximum loss level of 14%.

	Initial balance	Maximum daily loss	Maximum loss
Funded Account	100 000\$	5 000\$	8 000\$
First scaling	110 000\$	5 500\$	9 900\$
Second scaling	115 000\$	5 750\$	11 500\$
Third scaling	120 000\$	6 000\$	13 200\$
Fourth scaling	125 000\$	6 250\$	15 000\$
Fifth scaling	135 000\$	6 750\$	17 550\$
Sixth scaling	150 000\$	7 500\$	21 000\$

The table presents a sample scaling plan for an E8 Trader stage account with a size of \$100,000. Predictions are based, for simplicity, on a trader's profit split at levels of \$5,000, \$10,000, and \$15,000.

Pricing

Comparison of Direct Challenge Costs

We compare the direct costs of participating in the challenge offered by E8 Markets - E8 Account Challenge with the average market costs. This analysis enables understanding of how E8 Markets fares against its competitors in terms of pricing. The costs for the challenge at E8 Markets for the E8 Account Challenge are **above the market average**.

Challenge Size	Market Average Price	Challenge Price	Difference
10 000\$	108\$	121\$*	+13\$
25 000\$	209\$	252\$*	+43\$
50 000\$	310\$	373\$*	+63\$
100 000\$	515\$	649\$*	+134\$
200 000\$	969\$	1091\$*	+122\$

The table shows a comparison of the average market price for the challenge to the price at E8 Markets.

Comparison of Costs Relative to Drowdown

It is important to note that the size of drawdown has a significant impact on what we actually receive for the money spent. The E8 Custom Account Challenge has a drawdown at the level of 10%. Therefore, we additionally compare how much drawdown we receive in relation to the dollar spent.

Challenge Size	Market Average Price [Drowdawn\$\$]	Challenge Price [Drowdawn\$/\$]	Difference [Drowdawn\$/\$]
10 000\$	8,6	6,6	-2,0
25 000\$	11,4	7,9	-3,5
50 000\$	15,4	10,7	-4,7
100 000\$	18,5	12,3	-6,2
200 000\$	20,4	14,7	-5,7

The table shows a comparison of the costs for the challenge in terms of drawdown size relative to the dollar paid.

Evaluation of the Cost-Effectiveness of the E8 Account Challenge

Based on the above data, as well as algorithms we have developed, we assess the cost-effectiveness of purchasing the E8 Account Challenge as **poor** compared to the market average. The direct costs are above the market average, the expenditure efficiency in the context of drawdown indicates a poorer cost-effectiveness of the E8 Markets offer.

^{*}The price includes a discount available on fxprop.com.

Available Assets

Currency Pairs

Symbol Name	Mon-Fri	Sat	Sun	Commission	Lot size	Digits
AUD/CAD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
AUD/CHF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
AUD/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
AUD/NZD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
AUD/USD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
CAD/CHF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
CAD/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
CHF/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
EUR/AUD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
EUR/CAD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
GBP/CHF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
GBP/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
GBP/NZD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
GBP/USD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
NZD/CAD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
NZD/CHF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
NZD/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
NZD/USD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/CAD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/CHF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
EUR/CHF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
EUR/CZK	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	4
EUR/GBP	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
EUR/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
EUR/NOK	09:05-23:55	CLOSED	CLOSED	0.005 %	100000	5

Symbol Name	Mon-Fri	Sat	Sun	Commission	Lot size	Digits
EUR/NZD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
EUR/PLN	09:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
EUR/USD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
GBP/AUD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
GBP/CAD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/CZK	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	4
USD/HKD	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/HUF	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
USD/JPY	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	3
USD/MXN	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/NOK	09:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/PLN	09:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/SEK	01:05-23:55	CLOSED	CLOSED	0.005 %	100000	5
USD/ZAR	00:05-23:55	CLOSED	CLOSED	0.005 %	100000	5

This table shows currency pairs available for trade and their specifications

by fxprop

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Precious Metals

Symbol Name	Mon-Fri	Sat	t Sun Commission		Lot size	Digits
XAG/USD	01:05-23:55	CLOSED	CLOSED	0.0025%	5000	3
XAU/USD	01:05-23:55	CLOSED	CLOSED	0.0025%	5000	3

This table shows precious metals available for trade and their specifications

Oil

Symbol Name	Mon-Fri	Sat	Sun	Commission	Lot size	Digits	
WTI	01:05-23:55	CLOSED	CLOSED	0.0025%	1000	3	

This table shows oil instrument available for trade and its specifications

Cryptocurrencies

Symbol Name	Mon-Fri	Sat	Sun	Commission	Lot size	Digits
BTC/USD	00:05-23:55	00:05-13:00, 14:00-24:00	00:05-07:00, 08:00-24:00	0.1%	1	2
DASH/USD	00:05-23:55	00:05-13:00, 14:00-24:00	00:05-07:00, 08:00-24:00	0.1%	1	2
ETH/USD	00:05-23:55	00:05-13:00, 14:00-24:00	00:05-07:00, 08:00-24:00	0.1%	1	2
LTC/USD	00:05-23:55	00:05-13:00, 14:00-24:00	00:05-07:00, 08:00-24:00	0.1%	1	2
XRP/USD	00:05-23:55	00:05-13:00, 14:00-24:00	00:05-07:00, 08:00-24:00	0.1%	100	5

This table shows cryptocurrencies available for trade and their specifications

Indices

Symbol Name	Mon-Fri	Sat	Sun	Commission	Lot size	Digits
EU50	09:05-22:55	CLOSED	CLOSED	-	10	2
GER40	01:05-23:55	CLOSED	CLOSED	-	1	2
US100	01:05-23:55	CLOSED	CLOSED	-	1	2
US30	01:05-23:55	CLOSED	CLOSED	-	1	2
US500	01:05-23:55	CLOSED	CLOSED	-	1	2

This table shows indices available for trade and their specifications

Shares

Symbol Name	Mon-Fri	Sat	Sun	Commission	Lot size	Digit s	CALCULATED COMMISSION (USD)
META	16:35-22:55	CLOSED	CLOSED	0.3%	1	2	0.3
AAPL	16:35-22:55	CLOSED	CLOSED	0.3%	1	2	0.3
NFLX	16:35-22:55	CLOSED	CLOSED	0.3%	1	2	0.3
TSLA	16:35-22:55	CLOSED	CLOSED	0.3%	1	2	0.3

This table shows shares available for trade and their specifications

by fxprop

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Trading

Server Provider

E8 uses the services of a liquidity provider, which grants them access to the market, enabling investors to trade. The technical solution offered for platforms and data channels is provided by Virtual Markets and Match-Trader.

Virtual Markets

Virtual Markets is a trading platform that focuses on providing brokerage solutions primarily for corporate clients. It was registered in Saint Lucia on September 13, 2023 and offers a range of CFD instruments across various asset classes, including currencies, commodities, indices, and cryptocurrencies, at competitive prices. The platform features advanced trading tools and accounts, such as Paper Trading, Ultra Trading, and Pro Trading accounts, to cater to different trading strategies and levels of experience. Virtual Markets emphasizes superior spreads, execution, and service, aiming to create the best trading experience for corporate and institutional clients.

The advantages of Virtual Markets include:

- Zero commission and low spreads starting from 0 pips
- Maximum trading leverage of 1:100.
- Low latency from 0 milliseconds.
- Over 100 trading instruments.
- 24/7 customer support.

The downsides of Virtual Markets are:

- The lack of effective regulation.
- Only a few platforms are available.

Virtual Markets does not have ratings on trustpilot or other such customer review sites.

Match-Trader

Match-Trader offers an ecosystem developed to optimize the performance of various trading tools. Key components include the Match-Trader trading platform, which is a standalone, modern trading platform designed with traders in mind and a mobile-first approach. It utilizes progressive web application technology to adapt to modern investment needs, helping Forex brokers and Prop firms enter or expand in the Forex market.

The system includes comprehensive solutions such as the Client Office app for traders, CRM for Forex brokers, and the newly developed Turnkey Prop Trading solution. This solution offers challenge-based trading and a management system for handling funded accounts. An internally developed blockchain-based payment platform facilitates settlements between brokers and traders. The system also provides ultra-fast data transmission and multi-asset liquidity through its strategic partner, Match-Prime Liquidity, which is regulated by CySEC.

The proprietary trading server is offered either as a full license or White Label, allowing for branding flexibility, adherence to the highest security standards, and demonstrated high processing efficiency. Match-Trader has few reviews on Trustpilot, and their average rating is only 2.2.

Platforms

E8 Markets offers trading on the **MetaTrader 5** and **Match-Trader** platforms.





Leverage

The leverage size offered by the E8 prop-trading firm is:

- Major currencies up to 1:50
- Exotic currencies up to 1:50
- Commodities and indices up to 1:50
- Crypto up to 1:5

Spread

Instrument	Morning Avg	Afternoon Avg	Evening Avg	Daily Avg
EURUSD.e8	2,0	1,7	1,0	1,6
GBPUSD.e8	2,3	2,3	3,7	2,8
USDCAD.e8	6,0	3,3	3,0	4,1
USDCHF.e8	6,7	5,0	6,7	6,1
USDJPY.e8	5,0	4,7	3,7	4,4
NZDUSD.e8	5,3	4,7	5,0	5,0
USDHKD.e8	61,7	71,3	63,7	65,6
AUDUSD.e8	4,0	2,7	4,0	3,6
AUDCAD.e8	9,0	6,0	7,7	7,6
USDZAR.e8	505,0	385,7	660,3	517,0
AUDJPY.e8	9,0	7,0	6,0	7,3
CADJPY.e8	10,7	10,0	9,7	10,1
CHFJPY.e8	15,3	15,3	12,0	14,2
EURJPY.e8	9,7	6,7	3,0	6,4
NZDJPY.e8	10,3	9,0	11,3	10,2
EURAUD.e8	11,0	5,7	8,3	8,3
EURGBP.e8	3,0	3,0	3,7	3,2
EURCAD.e8	10,3	10,0	9,0	9,8
EURNZD.e8	25,0	22,0	22,0	23,0
EURCHF.e8	6,3	6,7	5,7	6,2
GBPAUD.e8	13,0	12,0	15,3	13,4
GBPCAD.e8	11,0	7,0	10,7	9,6
GBPJPY.e8	11,3	9,3	11,0	10,6
AUDCHF.e8	7,0	7,0	6,0	6,7
AUDNZD.e8	8,3	4,7	7,7	6,9

Instrument	Morning Avg	Afternoon Avg	Evening Avg	Daily Avg
CADCHF.e8	10,0	9,7	8,7	9,4
GBPCHF.e8	9,7	7,3	9,0	8,7
GBPNZD.e8	16,0	18,7	20,3	18,3
NZDCAD.e8	11,3	12,0	11,0	11,4
NZDCHF.e8	10,0	11,7	11,3	11,0
EURCZK.e8	103,0	117,7	119,7	113,4
EURNOK.e8	246,0	212,7	312,3	257,0
EURPLN.e8	146,0	126,7	202,0	158,2
USDCZK.e8	83,7	133,3	49,7	88,9
USDHUF.e8	201,3	106,3	303,0	203,6
USDMXN.e8	538,3	499,0	354,7	464,0
USDNOK.e8	310,0	338,3	386,0	344,8
USDPLN.e8	155,0	119,0	171,7	148,6
USDSEK.e8	372,0	302,0	455,3	376,4
XAUUSD.e8	34,0	26,7	29,3	30,0
XAGUSD.e8	7,0	10,0	9,0	8,7
US30.e8	203,0	203,0	203,0	203,0
US100.e8	227,3	224,0	220,7	224,0
US500.e8	67,7	69,3	69,3	68,8
GER40.e8	81,0	81,0	81,0	81,0
BTCUSD.e8	743,3	1016,7	788,7	849,6
ETHUSD.e8	91,7	91,3	95,0	92,7
LTCUSD.e8	13,7	14,3	13,7	13,9
XRPUSD.e8	116,7	116,7	120,0	117,8
WTI.e8	33,7	21,0	22,7	25,8

This table shows an average spread of the available instruments

Methodology

The methodology for calculating the **average spread** at various times of the day involved taking three separate spread measurements at approximately 10-minute intervals. These measurements were conducted at specific times to represent morning, afternoon, and evening averages:

Morning Average

This average was calculated based on three spread measurements taken around 08:00 GMT, with each measurement approximately 10 minutes apart.

Afternoon Average

For the afternoon average, three spread measurements were similarly taken around 13:00 GMT, at roughly 10-minute intervals.

Evening Average

The evening average involved three spread measurements conducted around 18:00 GMT, also with approximately 10-minute intervals between each measurement.

The average for each of these time periods was calculated using the following formula:

Average = (Measurement 1 + Measurement 2 + Measurement 3) / 3

Subsequently, to determine the Daily Average spread, the averages obtained for the morning, afternoon, and evening were combined using a similar formula:

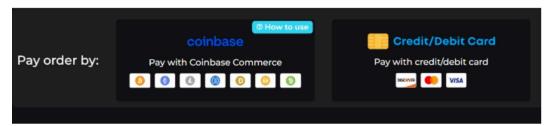
Daily Average = (Morning Average + Afternoon Average + Evening Average) / 3

Deposits and Withdrawals

Deposits

E8 Markets accepts all major credit, bank, and cryptocurrency cards. Once you make a payment, you will immediately gain access to your account. The cards supported by E8 include **Mastercard, Visa, and Discover.**

Payments can be made with cryptocurrencies such as Polygon USD Coin, Polygon WrappedEther, ApeCoin, Bitcoin, Polygon Matic, Dogecoin, Ethereum, Litecoin, Shiba Inu, Bitcoin Cash, as well as stablecoins USD Coin, Tether, Dai.



Payment Methods available on the E8 Platform

Withdrawals

To make a withdrawal, you must submit a request for the profits generated at the end of the 14-day trading period, and E8 Markets will process your payment.

The first withdrawal is possible on a funded account after 8 calendar days (8 days from the first day of the first transaction). All subsequent withdrawals can be made within 14 days. You can see the current eligibility day for withdrawal in the E8X control panel.

Withdrawals are processed within 2-5 business days. You can receive your earnings via Plane.com or through a standard bank transfer. E8 Markets does not charge any commissions for withdrawals. However, the payment processing entity may charge fees. Once the contract is approved, you will receive an email informing you that you can trade again, but remember to maintain the current balance, which is set as the scaled balance thanks to the scaling program after the withdrawal. You do not need to achieve a minimum profit to receive an 80% share. Regardless of the amount of profit you generate, 80% will be paid out to you.

Reviews on Withdrawals

E8 Markets has good reviews regarding payments and withdrawals. There are occasional individual issues with payment verification or withdrawal timing.

Example reviews:



Oct 21, 2023

There was a slight problem verifying the payout. But I received support from the E8 Funding team and they reconsidered my case.

There was a slight problem verifying the payout. But I received support from the E8 Funding team and they reconsidered my case.

Thanks to Andrew and Martin for their support, they responded quickly and thoughtfully. I trust E8 Funding to make accurate decisions, based on clear evidence. Withdrawing money here is also very quick.

You should join this reputable forex fund.

Date of experience: October 20, 2023

Example of a review about payments and withdrawals on the E8 Platform



Oct 2, 2023

Powering ahead under difficult...

Powering ahead under difficult circumstances

I have experienced genuinely great service from e8..from Dylan the CEO to the live chat support..

In the midst of the Deel payout change I, as other traders as well, were very worried about payouts/service etc in this industry

HOWEVER, E8 has shown once again that it they are trying their best to get to that nr 1 spot and in no way are gonna let up

They changed from Deel to Plane wrt their payout operator. there was initial issues, but they stayed in contact..got things sorted and in the end got things done.

They definitely did re establish my faith in them once again..

Really professional and got the traders interests at heart I feel

Date of experience: September 29, 2023

Example of a review about payments and withdrawals on the E8 Platform





Jul 28, 2023

Solid prop firm!

Received multiple payouts from E8 Funding. Everything always goes smoothly. Only the processing of payouts takes a bit longer than with other prop firms. This is the only point that can still be worked on. Apart from that, I can only speak with praise about E8 Funding.

Date of experience: July 28, 2023

Example of a review about payments and withdrawals on the E8 Platform



Apr 26, 2023

They have good and bad sides imo

Today I received my first payout.

They paid 80% of my profit. Also, they return my account fee which I paid while buying the account.

Bad side:

- -Customer support is slow sometimes.
- -It is not live 5days 24 hours, instead, they are answering in business hours. (Maybe whatsapp option would be good).

Neutral side:

- -Eur/USD spread looks 1.0 pips on MT4 but when you open the position it always slip around 0.3-0.4 pips. 1 pip is not realistic, 1.6 pips is normal. So I don't think this is a problem.
- -Swap and comission are too low, I don't care about it.

Good Side:

- -I got my first payout.
- -They return you your first payment when you buy an account if you are successful in the process.
- -MT4 is working well (except one time there was a problem in the openning of markets on monday, and they fixed the problem).

Overall, I will continue with E8. If there will be any changes in my idea, I can rate it again.

Date of experience: April 26, 2023

Example of a review about payments and withdrawals on the E8 Platform





Feb 4, 2023

Beware from this company!

After trading with them over 6 months, receiving several times on time payouts from profit splits suddenly I was accused of hedging accounts and denied payout from profit split which is not true. Their proof was an image that from my point of view is manipulated. Because I am sure that I am not involved in such activities, I filed a complain against them to Attorney General Of Texas. I shall find some other places to file my complain in USA as well because I was wrongly accused of something I have not done.

Date of experience: February 03, 2023

Example of a review about payments and withdrawals on the E8 Platform

Support

E8 provides customer support through **email** and **live chat**. Below is a list of available channels:

- Physical Office Address 100 Crescent Ct, Unit 700, Dallas, TX, 75201, United States.
- Email ID support@e8markets.com
- Live Chat Directly available from the site.
- E8 Markets Support Timings Monday to Friday 4 AM to 4 PM CST, Weekends 8 AM to 1 PM.

E8 users can also contact experts through social media channels:

- Facebook https://www.facebook.com/E8Markets
- X https://twitter.com/e8markets
- Instagram https://www.instagram.com/E8Marketscom
- YouTube https://www.youtube.com/c/e8funding?app=desktop
- Telegram https://t.me/e8fundinggroup

The company also has a help center page (https://help.e8funding.com), where various issues and answers are provided to assist clients in smooth and trouble-free trading. All they need to do is search for a query. Related articles will be displayed.

E8 Support Performance Evaluation

The performance of the support was verified by FXProp in the period of <u>November 14-24</u>, <u>2023</u>.

Email Support

You can contact E8 via **email.** Support responses are relevant, but sometimes too general and incomplete. The response time for this form of communication is about several hours, so it is recommended to use Live Chat for faster and more detailed assistance by elaborating the conversation with additional questions.

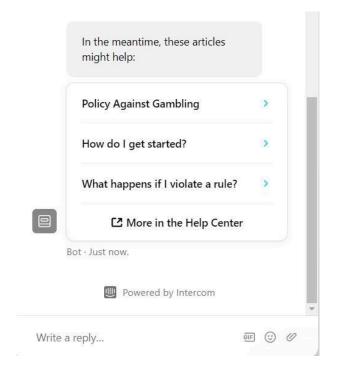
Support email contact:

support@e8markets.com

Live Chat Support

E8 Markets recommends using their **live chat** as the primary means of communication. The team of experts is available on live chat and strives to respond to all questions and reports, providing quick and efficient customer service. To connect with the chat, you need to provide an email address. Responses from the chat will also be sent to the provided address. After contacting support, a chatbot appears with frequently asked questions and information that

the estimated waiting time is below **10-15 minutes**, depending on the day. The actual waiting time ranges from 5-30 minutes. The median response time, calculated based on conversations, is 10 minutes. This is the fastest form of support and solving any problems that may arise.



Live Chat on the E8 Platform

E8 has poor live chat. The experts respond substantively to the questions asked. The conversation is smooth. In case of doubts, they expand on the topic. They use links with information that can be found on their website. It happens that during the conversation, the employee handling the live chat changes. In such a case, the conversation can significantly slow down. Changes in handling are not smooth and cause breaks in the dialogue. When asked complex questions, the support responds with generalities and refers to the regulations without giving a specific answer.



E8 has one of the slower working live chats in the industry. The average waiting time for a response is 10 minutes. It is also not available 24/7. The company does not have telephone support either. This was verified by fxprop in the period of November 14-24, 2023.

Web Platform Assessment

Design and Usability

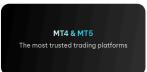
E8 Markets website provides a solid foundation for presenting its services and facilitating user interactions. Information on the company's prop trading program, trading challenges, and performance-based capital allocation model is easily accessible. While the trading platform is functional, a more intuitive interface and advanced features would better serve experienced traders. The website could also benefit from more detailed explanations of the program's structure and terms. A clearer and more prominently highlighted CTA could potentially increase conversions. Additionally, incorporating user feedback mechanisms and interactive elements could further enrich the user experience, making it more engaging and informative.



About E8 Funding

We offer innovative approaches to providing opportunities for Forex traders worldwide. At E8 Funding, we're not just a company; we're traders with a passion for uncovering hidden talent within our community. We've diligently developed unique evaluation programs and accessible trading platforms, enabling traders to learn, earn, and trade remotely from any location across the globe. Learn more about E8 Funding >



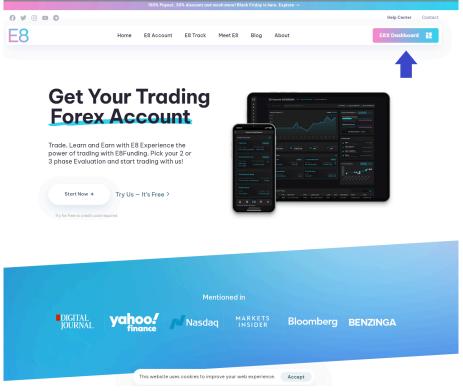




Example of the Interface Appearance of the E8 Website

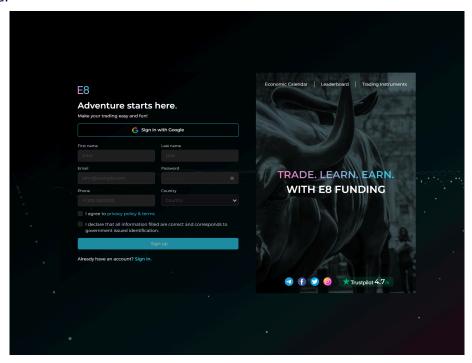
Account Purchase Process

1. Open your web browser and go to the prop trading website. In the top right corner of the page, find the "E8X Dashboard" button and click it.



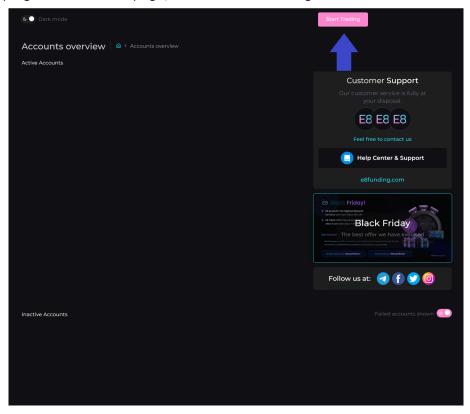
Instructions for Purchasing an Account on the E8 Platform. Step 1

2. Go through the process of registering an E8 account. After registration, proceed to the Dashboard.



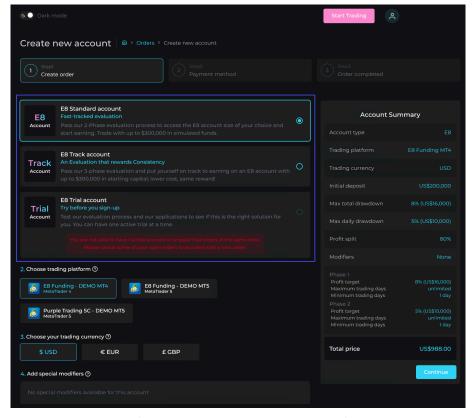
Instructions for Purchasing an Account on the E8 Platform. Step 2

3. In the top right corner of the page, find the "Start Trading" button and click it.



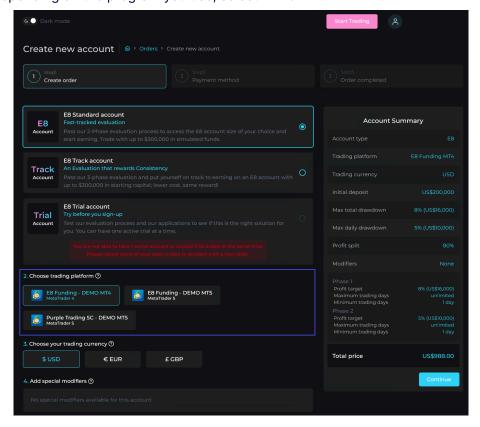
Instructions for Purchasing an Account on the E8 Platform. Step 3

4. After clicking "Start Trading," you will be redirected to the account type selection page. Choose the account type that interests you the most.



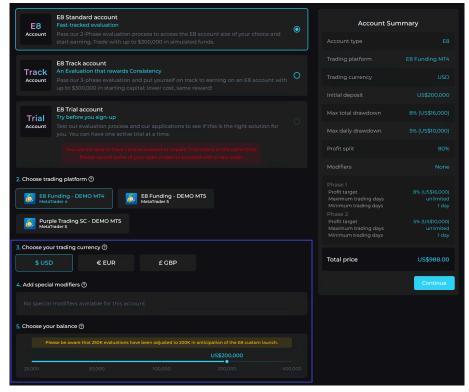
Instructions for Purchasing an Account on the E8 Platform. Step 4

5. Next, depending on the program you use, select "MT5".



Instructions for Purchasing an Account on the E8 Platform. Step 5

6. Now you can choose the account balance that meets your requirements.



Instructions for Purchasing an Account on the E8 Platform. Step 6

Create new account

Start Trading
Create new account

Start Trading
Create new account

Start Trading
Create order

Start

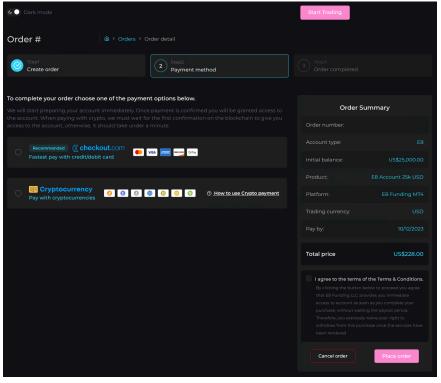
Account Summary
Account type
EB
Trading platform
EB Funding MT4
Trading currency
USD
Initial deposit
US\$200,000
Max total drawdown
B% (US\$16,000)
Max daily drawdown
B% (US\$16,000)
Max daily drawdown
B% (US\$10,000)
Max daily d

7. After selecting your account options, you will be asked to fill in your personal details.

Instructions for Purchasing an Account on the E8 Platform. Step 7

At this point, you also have the opportunity to enter a discount code if you have one.

8. After filling in your personal details and any discount code, click the Place Order button. The system will now redirect you to the payment page.



Instructions for Purchasing an Account on the E8 Platform. Step 8

- 9. On the payment page, you will have two payment options: card or cryptocurrencies. Select your preferred payment method.
- 10. Follow the instructions on the payment page to complete the purchase of the challenge.
- 11. After a successful payment, you will be informed that the purchase has been completed, and the challenge details will be delivered to your account.

That's all! You should now be ready to start the challenge on the prop trading website.

Social media and Communication

E8 Markets maintains a presence on various **social media platforms**, primarily using these channels for one-way communication, with sporadic instances of user queries being addressed. The frequency and content of posts vary across these platforms:

- **Telegram** https://t.me/e8fundinggroup: This channel predominantly features news, promotional content, and announcements. Additionally, it occasionally reposts users' achievements from the E8 Platform. The posting frequency on this channel is up to 10 posts per month.
- **Instagram** https://www.instagram.com/E8Marketscom: Instagram is utilized for sharing news, promos, and announcements through regular posts. Stories on this platform often include information about payouts, reviews, and updates. The posting frequency here is around 10 to 20 posts per month.
- Facebook https://www.facebook.com/E8Markets: The Facebook page includes a variety of posts, mainly consisting of announcements and promotional content. While the page audience appears relatively inactive, the administration does respond to questions on occasion. The posting frequency on Facebook is a few posts per month.
- **Facebook Group** https://www.facebook.com/groups/563971511337932: This group is dedicated to sharing posts related to E8 Markets among traders.
- X https://twitter.com/e8markets: Twitter content includes news, promotional material, announcements, inspirational quotes, and occasional reposts of users' achievements on the E8 Platform. The posting frequency on Twitter is averaging at a couple posts per day.
- YouTube https://www.youtube.com/e8funding: The YouTube channel is currently noted as empty, with no content posted as of the time of this report.
- Discord https://discord.com/invite/e8markets: Discord server is a rich source of information, offering event announcements, community chats, trading discussions, and various promotions.

TikTok https://www.tiktok.com/@e8markets: TikTok page includes promotional materials, announcements and educational content.

It should be noted that the posting frequency on these platforms can range from one post per month to multiple posts per day. The content typically comprises monthly reports, promotional codes, and significant updates about the platform.

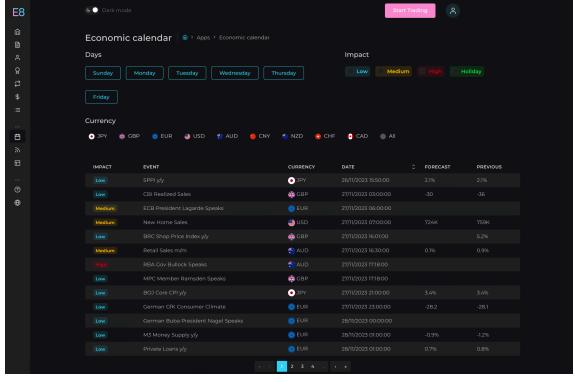
Platform	Followers	Engagement Rate
Facebook	1 500	0,83
X	20 100	1,19
Instagram	32 220	0,59
Youtube	2 280	13,05

Engagement rate in social media

Additional Tools/features

Economic Calendar

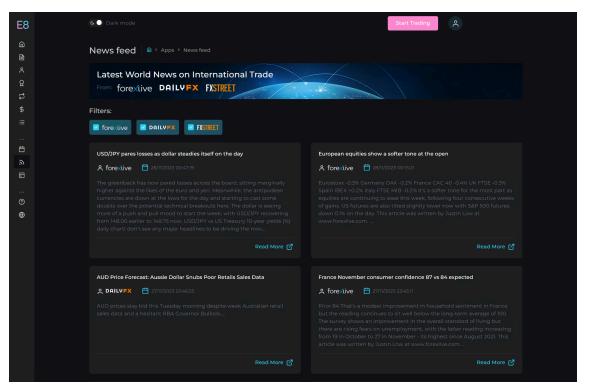
The website features a calendar with events. It provides the ability to filter by days, the significance level of events, and currencies. This allows for quick filtering, enabling users to select the events they are interested in.



"Economic Calendar" tab on the E8 Platform

News Feed

The E8 platform offers a "News Feed" tab. It contains financial news from around the world. Every day, several to a dozen news items appear, providing interested individuals with access to a large amount of information.



"News Feed" tab on the E8 Platform

Free Trial

Account Registration and Trial Offer:

- Process: Interested individuals can easily create an account with E8 Markets.
- Trial Account Feature: E8 Markets provides a "try before you buy" account option, allowing prospective users to experience trading with a simulated \$100,000 in a risk-free environment.

Simulated Trading Environment:

- Platform: The trial takes place on E8 Markets simulated trading accounts, mirroring live market conditions.
- Access to Features: Users gain full access to the E8X dashboard and all available features during the trial period.

Purpose and Limitations:

- **Educational Evaluation**: The trial account is designed to let users test simulated trading conditions similar to those in the educational evaluation phases of E8 Markets programs.
- **Data Retention**: It is important to note that any performance data or results generated while using the trial account will not be retained once the trial period ends.
- **Reward Eligibility**: Users utilizing the trial account are not eligible for any payouts from E8 Markets

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Additional

Client Reviews Summary

Evaluations of the E8 Markets platform:

- **Trustpilot** 4.7 (1398 reviews)
- Trustindex 4.7 (14 reviews)
- **Reviews.io** 4.3 (19 reviews)

With an overall rating of **4.7** out of 5, E8 Markets demonstrates a predominantly positive reception among its user base, reflecting well on various aspects of its operations, including customer support. This high rating suggests that the positive experiences significantly outweigh the negative ones for the majority of users. However, it is important to consider this in the context of the detailed aspects of customer support:

Positive Contributions to High Rating

- Efficient and Responsive Support: The frequent commendations for quick and effective support are likely a significant contributor to the high overall rating. The ability to solve problems swiftly and competently is a hallmark of good customer service.
- Professional and Friendly Staff: The professionalism and friendliness of the customer support team enhance user experience, contributing positively to the overall perception of the company.
- Reliable Financial Transactions: The reliability in processing payouts and financial transactions likely boosts customer confidence and satisfaction, reflected in the high rating.
- **Loyalty and Recommendations:** The high rate of recommendations and loyalty from existing customers indicate a strong trust in the company and its support system.
- Continuous Improvement and Adaptability: Efforts to continuously improve the service, including customer support, align with the high rating, suggesting that the company is responsive to customer needs and evolving market demands.

Negative Aspects Impacting the Rating

- **Issues with Payouts and Transparency:** Delayed or denied payouts and lack of transparent communication, as highlighted in negative reviews, are critical areas impacting customer satisfaction and could be a factor in lowering the overall rating.
- **Technical and Platform-Related Issues:** Complaints about trade execution and platform issues, though less frequent, still impact the overall perception of the company, particularly among affected users.
- **Inconsistencies in Service Quality:** Varied experiences with customer support, as indicated in some negative reviews, suggest that while many customers are satisfied, a segment feels underserved or unfairly treated.

• Limited Engagement with Negative Reviews: While E8 Markets has responded to a portion of negative reviews, the engagement rate (37%) suggests there is room for improvement in addressing customer concerns more comprehensively.

Conclusion

E8 Markets high overall rating of 4.7/5 indicates strong customer satisfaction, particularly in areas of support efficiency, reliability, and professionalism. However, the concerns raised in negative reviews, especially regarding payouts, transparency, and consistency in service quality, suggest areas for improvement.

Promotions and Discounts

E8 Markets occasionally offer promotions. The company does not focus on acquiring customers through promotions. Discounts on challenges are not available throughout the year, but only occasionally. It is recommended to always check if they are available at the time of purchasing an account.

Use our code to receive a discount:

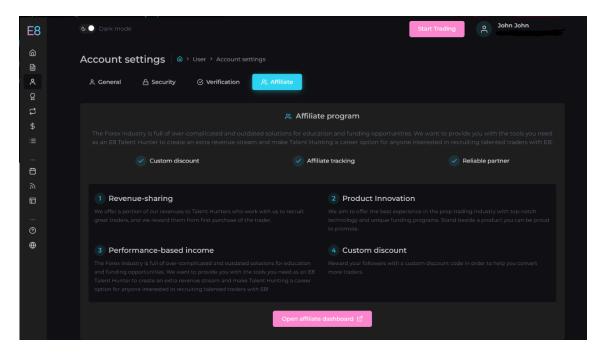
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Affiliations

Commission Structure The E8 affiliate program offers the opportunity to earn commissions. Standard rates for partners are 20% of the value of each purchased trading account. For example: the purchase of an account worth \$1,000 brings a \$200 commission to the partner.

E8 Markets stands out not only as a trading service provider but also as a company that cares about fairness in partner relations. Their program offers concrete opportunities for traders, while ensuring transparency in terms of discounts and bonuses.

For those looking for additional income sources in the trading industry, the E8 affiliate program is an attractive proposition. The key to success is actively using one's affiliate link.



The image describes the benefits of using the E8 Affiliate Program

Summary

E8 Markets provides traders with financing options through the E8 Account, E8 Track, E8 Custom Evaluation and E8 Pro Account programs. The company enables trading across a broad range of assets, offering tailored leverage options. Participants in the E8 programs must meet specific criteria, including drawdown limits. E8 gains recognition for its service quality, stability, and trustworthiness, offering an intuitive platform and regular updates. Collaboration with Virtual Markets and Match-Trader allows for trading on the MT5 and Match-Trader platforms, and the company accepts payments via cards and cryptocurrencies. Despite some negative feedback, E8 maintains its position as a solid and trusted partner in the investment industry.

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Sources

The data was collected in the period 08.2023 - 12.2023 from the following sources:

- E8 MarketsMain Page https://e8funding.com
- E8 Markets Help Center https://help.e8funding.com
- E8X Dashboard https://e8x.e8funding.com
- E8 Markets on Trustpilot https://www.trustpilot.com/review/e8funding.com